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New Roseland Community Hospital welcomes Ahmad Shaher, MD as the Emergency Room Medical Director.

“The Emergency Department at the New Roseland is our most active unit,” New RCH President & CEO Tim Egan said. “It is the gateway to our hospital and unfortunately, the first stop for the majority of our inpatients. Having a high-quality, life-saving Emergency Department is what every patient can expect and having Dr. Shaher take on the challenge of its operations is an important job.”

Dr. Shaher is Board Certified in Emergency Medicine and has a Masters Degree in Health Policy and Administration from the University of Illinois Chicago School of Public Health.

“Healthcare is a fundamental right for all people,” Dr. Shaher said. “No matter what the challenges are, medical services should meet every patient’s expectation and exceed it with quality service.”

Dr. Shaher will be responsible for the overall medical services management of the New RCH’s 19-bay ED. He will oversee physician’s schedules, policies and procedures and manage quality improvement initiatives.

“Good leadership is not to make people think their leader is strong,” Dr. Shaher said, “but to make people feel they are strong.”

Dr. Shaher is a member of the American Academy of Emergency Physicians, the American Medical Association, the Society of Teachers in Family Medicine and the Chicago Medical Society.

“The level of accountability is being raised in every department at the New Roseland,” Egan said. “Dr. Shaher has the major responsibility of improving everything from patient satisfaction to processes. He is being called upon to make quantifiable advancements.”

The New Roseland Community Hospital is the community’s integrated and coordinated healthcare choice, where professional caregivers provide guidance on the path to recovery and overall wellness.

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